"Welcome to LACC" WEBSITE INSTRUCTIONS



Welcome to LACC and access to All Things Lake Arrowhead Country Club!

Step #1: Log in to www.lakearrowheadcc.com

Step #2: Click on Member Login

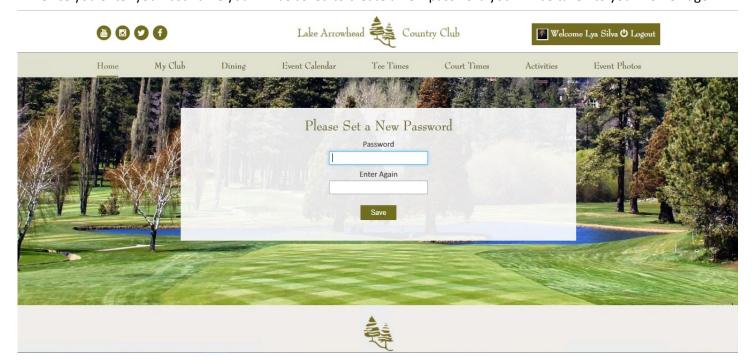
Step #3: Enter your MEMBER NUMBER

Note for Spouses OR Significant Others: MEMBER NUMBER will have a "-S" or "-SO" added to it (make sure the letter is capitalized)

Your Password will be your LAST NAME in all "lower case" letters.

Note: If you have already established a new password, please use that password to log in.

Once you enter your last name you will be asked to create a new password you will be taken to your Home Page:





Once you have reached your Home Page, you will have lots to choose from:

- A: REGULAR DINING RESERVATIONS ~ CLICK ON "A" marked on the picture above
- B: CALENDAR OF EVENTS ~ CLICK ON "B" marked on the picture above
- C: STATEMENTS & ACCOUNT ACTIVITY ~ CLICK ON "C" marked on the picture above

Notes:

- ⇒ Regular Dining Reservations are for Breakfast, Lunch, Dinner, Burger Bistro, Bingo and Monday Night Dinners.
- ⇒ Calendar of Events is where you will find Special Events, Golf & Tennis Tournaments and other Activities





You will then be taken to the page to select the exact time you would like to be seated and CLICK Lake Arrowhead 😂 Country Club **⊕ □ □ (f)** Welcome Lya Silva 🖒 Logout My Club Event Calendar Event Photos Home Dining Tee Times Court Times Activities Indining reservation Q Search Dining - Your Selection Any Location: Lounge Party Size: 1 Date: 02/02/2019 Time: 07:00 PM Please select a reservation time below. ② Available Times: Lounge Maximum Party Size: 6 Event Calendar Event Photos My Club Tee Times Court Times Home Dining Activities 05:15 PM 05:30 PM 05:45 PM 06:00 PM 06:15 PM 06:30 PM 06:45 PM 07:15 PM 07:30 PM 07:45 PM Lake Arrowhead Country Club You will be asked to Confirm the reservation on the next page: Lake Arrowhead 🗼 Country Club **8 3 9 1** Welcome Lya Silva 🛡 Logou My Club Dining Event Calendar Tee Times Court Times Home Activities Event Photos **III** DINING RESERVATION Confirm Following Details F&B POS Location: Lounge Party Size: Date: 02/02/2019 07:00 PM Time: ✓ Send Reservation Email: Comments:

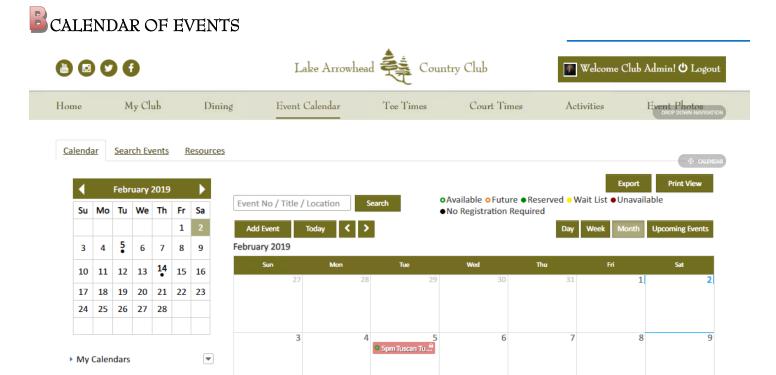
✓ Confirm

← Back

You will receive an e-mail confirmation to the address we have on file for you and your guests. If you do not receive a confirmation within 24 hours, please contact the club to verify the reservation was received.







Here you can make reservations for our SPECIAL EVENTS and Sports Activities (Golf / Tennis / Pickleball).

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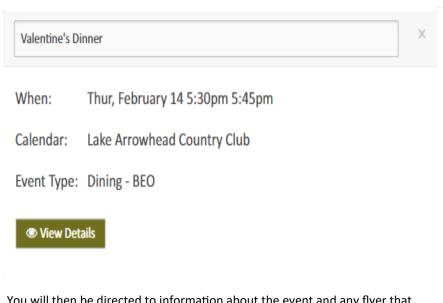
10

Click on any PINK event link

Club Calendars

One the next screen you may have the opportunity to choose a specific seating. Please note: Some events may be BANQUET style seating and may have certain restrictions. Please answer any questions that may be asked to assure accuracy of your reservation.

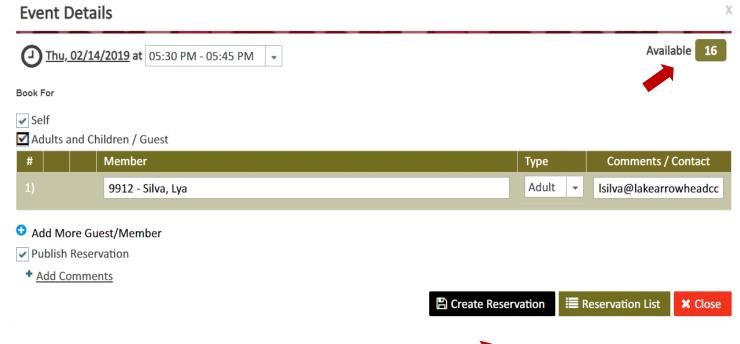
Click on VIEW DETAILS when you are ready...



You will then be directed to information about the event and any flyer that may be available.

You will need to scroll down to complete your reservation details



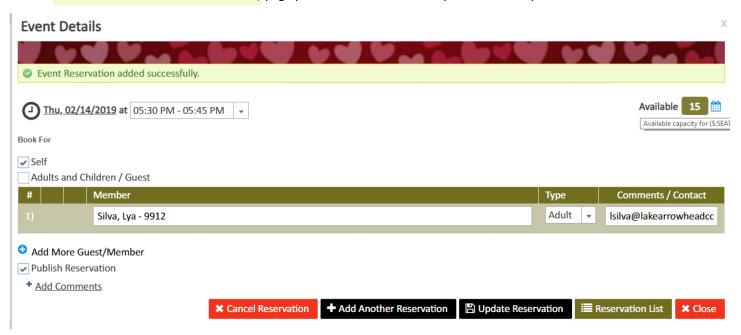


Here you will select any time slots that may be available. *Please note in the upper* right how many seats are available in the time selected.

Click on the blue • sign to add additional guests. Be sure to check the "Adults and Children / Guest" box above
When you are ready click on CREATE RESERVATION.

You will receive an e-mail confirmation to the address we have on file for you and your guests. If you do not receive a confirmation within 24 hours, please contact the club to verify the reservation was received.

On the Event Reservation added successfully page you will be able to make any corrections to your reservation.



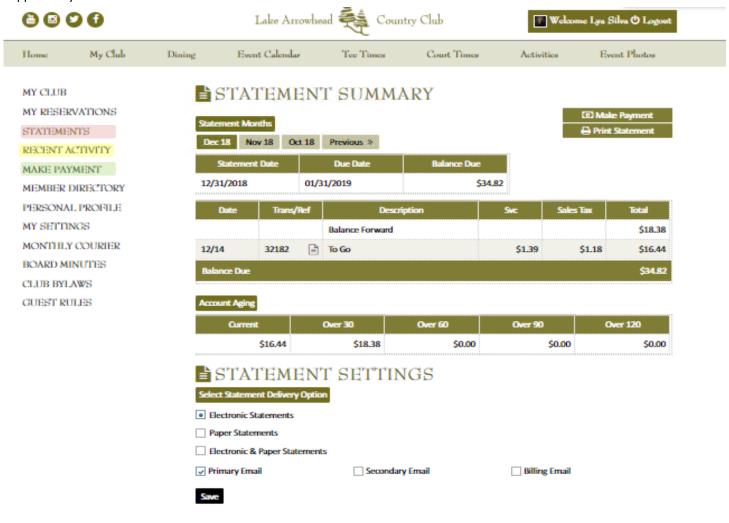
Statements and Account Activity continued on the following page....



or questions on your Member Account
Please do not hesitate to call or email
Tracey Moore in Member Services

STATEMENTS & ACCOUNT ACTIVITY

We encourage you to utilize our website to keep apprized of your account activity and to report any anomalies at your earliest opportunity.





RECENT ACTIVITY: You may view transactions posted to your account within 24 hours. See the highlighted boxes above.

MAKE A PAYMENT: Be sure to enter the Payment Amount on the next screen.

We accept Cash, Check, ACH, Visa, Master Card and American Express. Please note that members will be assessed a 3% surcharge for any credit card use.

We always strive to keep your account up to date, but timing of banking and club hours may be a factor in posting of payments and transactions.

STATEMENTS can be viewed/printed for 12 prior months.

Please be advised that a 3% surcharge will be assessed for the use of a credit card.

Payment Summary - Your Account as of : 02/02/2019

GD Make Payment

Receivable Last Statement Sustement Sustement Balance Due Payments

Member 12/31/2018 \$34.82 (\$34.82) 01/14/2019 \$0.00 0.00

Total Payment Amount

Please select Payment Option

If you would like to sign up for ACH Automatic Payments, please complete the <u>ACH & CREDIT CARD AUTHORIZATION FORM</u> and return it to the Accounting Department via Fax to (909) 336-6816 or scan and email to <u>alin@lakearrowheadcc.com</u>.

Bank of America2174